

COVID-19 Update - 12/08/2020

The COVID-19 pandemic is a continually evolving situation across the country and has affected how the community socialises and conducts business since early 2020. With the continuing easing of some restrictions, Fraser Coast Tourism & Events has commenced planning for events on the Fraser Coast and would like to assure supporters that all activities will be conducted under the QLD Industry Framework for COVID Safe Events. If you have attended our events in the past, you will notice a difference in how FCTE events are conducted in the future and we thank everyone in advance, for their cooperation and patience during this time.

FCTE has implemented a range of measures to comply with the requirements from Queensland Health including:

Feeling Unwell – Patrons that are unwell, are asked to not attend the event. Should patrons begin feeling unwell at any of our events, they will be asked to visit the first aid tent where trained medics will be able to provide assistance. The first aid tent is identifiable by the green first aid flag.

Contact Tracing – all patrons will be required to leave clear and accurate contact tracing details. To assist in complying with this requirement, details for some types of events will be collected through patrons registering their attendance on <https://frasercoasttickets.com.au/>. For other events, patrons will only need to utilise QR codes to “check-in” and “check-out” at the gate. Should a patron not have access to a mobile device, a manual check-in will need to be completed prior to entry. Check-in information will never be shared, and details are securely stored. All contact information will be destroyed 56 days after the event.

Limited Capacities – in accordance with approved COVID Safe Event Plans, some types of events will have attendance limits and to ensure the maximum capacity is not exceeded, FCTE recommends reserving your spot at <https://frasercoasttickets.com.au/>. This includes free entry events. Whilst it may be possible to register at the gate, pre-registration is strongly recommended to guarantee entry and avoid potentially long queues and wait times.

Social Distancing – social distancing rules will be enforced and to assist patrons, markers will be placed in key zones throughout the venue. FCTE would like to remind all patrons that whilst all attempts to facilitate social distancing will be made, it is also the responsibility of patrons to maintain their distance from others. If a stall/space is crowded, please consider moving on and returning at a later stage.

Dancing – under the COVID Safe Event Plan, dance floors are prohibited – but tapping your toes in your seat is still A-OK.

Eating & Drinking – under the COVID Safe Event Plan, patrons are encouraged to purchase their food and drink and return to their seat before consuming them.

Additional measures such as hand sanitising stations, reminder signage, increased cleaning and security, and an isolation tent are included in FCTE COVID Safe plans.

It is imperative that patrons do not attend our events if:

- You are an active COVID-19 case
- You are currently under a self-isolation or quarantine directive
- Have been in close contact with a person who is positive for COVID-19
- In the last 14 days have you travelled from overseas or a <COVID-19 hotspot> link: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>
- Are currently, or have recently experienced cough, fever, sore throat, fatigue or shortness of breath.

FCTE reserves the right to refuse entry to any person with COVID-19 symptoms and can insist that anyone exhibiting symptoms leave the event to obtain testing as per the health guidelines.

If you have any concerns regarding FCTE COVID Safe Event Plans please contact us. Alternatively please call Queensland Government on 13 74 68.
COVID Safe Events

12 August 2020